

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
211382-2016-AIS-NLD-UKAS

Initial certification date:  
01 January 2006

Valid:  
16 January 2023 – 15 January 2026

This is to certify that the management system of  
**Koninklijke KPN N.V.**  
Wilhelminakade 123, 3072 AP Rotterdam, Netherlands  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard:  
**ISO/IEC 27001:2022**

This certificate is valid for the following scope:

**The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.**

Place and date:  
London, 17 January 2024

For the issuing office:  
**DNV - Business Assurance**  
5th Floor, Vivo Building, 30 Stamford Street,  
London, SE1 9LQ, United Kingdom



**Erie Koek**  
Management Representative

## Appendix to Certificate

### Koninklijke KPN N.V.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Koninklijke KPN N.V.	Rontgenlaan 75, 2719 DX Zoetermeer, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V. Rijkswaterstaat	Stationsstraat 115, 3811 MH Amersfoort, Netherlands	The initial and continuous delivery of telecommunication- and information services to the business market regarding the services of Rijkswaterstaat in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V., E-Zorg B.V.	Stationsstraat 115, 3811 MH Amersfoort, Netherlands	The initial and continuous delivery of telecommunication- and information services to the business market regarding the services of E-Zorg in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Stationsplein 20, 6221 BT Maastricht, Netherlands	The initial and continuous delivery of telecommunication- and information services to the business market regarding the services of E-Zorg in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V. Elektronische Toegangsdiensden	Fauststraat 1, 7323 BA Apeldoorn, Netherlands	The initial and continuous delivery of telecommunication- and information services to the business market regarding "Elektronische Toegangsdiensden (vh eHerkenning)", for the roles Middelenuitgever, Machtigingenregister, Authenticatiedienst en Herkenningsmakelaar voor de niveaus 1, 2, 2+, 3 en 4 in accordance with the statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Teleportboulevard 121, 1043 EJ Amsterdam, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Teldersstraat 5, 6842 CT Arnhem, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Stationsstraat 115, 3811 MH Amersfoort, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.

Site Name	Site Address	Site Scope
Koninklijke KPN N.V.	Stationsplein 7, 9726 AE Groningen, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V., Koninklijke KPN B.V.	Stationsplein 20, 6221 BT Maastricht, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Wilhelminakade 123, 3072 AP Rotterdam, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.0, d.d. 14-9-22.
Koninklijke KPN N.V.	Patersstraat 25, 6828 AG Arnhem, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Kromme Schaft 3-5, 3991 AR Houten, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Het Spaarne 11, 8253 PE Dronten, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Fauststraat 1, 7323 BA Apeldoorn, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Barbara Strozziilaan 251, 1083 HN Amsterdam, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Anthony Fokkerweg 40, 3088 GG Rotterdam, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	A. Hofmanweg 1, 2031 BH Haarlem, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.
Koninklijke KPN N.V.	Wilhelminakade 123, 3072 AP Rotterdam, Netherlands	The initial and continuous delivery of telecommunication and information services to the business market in accordance with the Statement of Applicability v5.1, d.d. 18-8-23.